

## Clamp-Swing Pricing Company looks to Modular for 24/7 HELP DESK SUPPORT



software. hardware. integration...

**We've got you covered.**

Since 1924, Clamp-Swing Pricing Company of Alameda, California has been serving the retail grocery industry with quality products that were designed to increase the efficiency of retail operations while providing an aesthetically pleasing shopping environment.

### **Challenge: Established family owned/operated business evolves into international retail supplier**

Clamp-Swing started as a small line of shelf tags and table holders in the 1920's and over the years, has developed into one of the largest merchandising suppliers in the country. The company manufactures it's own signature products, as well as, distributes a comprehensive suite of merchandising items. With a varied customer-base that includes large retailers as well as boutique shop owners, the company's infrastructure needs are as wide-spread as their business base. They need diversified technical support on all computer-related problems. With the evolution of their web-presence and POS processing, they must have quick access to a reliable, and multi-faceted, technical resource.

### **Solution: Modular provides Clamp-Swing Pricing with on-site as well as Help Desk technical support**

Modular provides solid technology On-Site, as well as, Help Desk Services that support Clamp-Swing's varied, and often, time-critical requests. From software questions-to-service requests-to-hardware support, Modular's 24/7 Help Desk Technicians and System Engineers work with Clamp-Swing supporting their growing web-based and traditional network infrastructure needs.